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EFFECTIVE: October 1, 2012

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ISSUED: September 14, 2012 BY: Mary Pat Regan, President - KY

Louisville, Kentucky

A1. DEFINITION OF TERMS

- Station-to-Station Call (Cont'd)
 - b. "Operator-Assisted Calling Card" is that Station-to-Station service in which a call is:
 - (1) completed with the assistance of a Company operator only under the conditions listed below;
 - operator reaches the called telephone number where facilities are not available for dial completion, or
 - operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap, or
 - operator reestablishes a call which has been interrupted after the called number has been reached, or
 - operator records the customer's calling card number, and
 - (2) billed to the customer's calling card number. "Automated Calling Card" is that Station-to-Station service in which a call is:
 - (1) dialed by the customer,
 - (2) billed to the customer's calling card number; calls through the Kentucky Relay Center may be billed only to a Kentucky Calling Card Number, and
 - (3) completed without the assistance of a Company operator.
 - "Operator" is that Station-to-Station service other than "Dial", "Operator-Assisted Calling Card", or "Automated Calling Card". Operator Station-to-Station includes Station-to-Station calls which originate at a pay telephone and do not qualify as "Operator-Assisted Calling Card" or "Automated Calling Card" calls.
- Person-to-Person Call

The Long Distance MTS service where the person originating the call specifies to the Company operator a particular person to be reached, a particular station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX, or Centrex Type Services attendant. When the person originating such a call agrees to talk to anyone other than the one specified, the classification of the call remains Person-to-Person.

LONG DURATION CALLS

Calls which last a duration of a minimum of two successive midnights. Long Duration Calls which are billed on a usage basis, will be subject to billing which additionally bills the call as a new call for each 24 hour period or fraction thereof, past the second midnight recorded.

MAIN STATION

See "Station".

MEASURED RATE SERVICE

See "Exchange Service".

MESSAGE

A communication between two stations. Messages may be classified as follows.

a. Local Message:

A message between stations within the same local service area.

b. Long Distance Message:

A message between stations in different exchange areas for which a long distance message charge is made.

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A2. GENERAL REGULATIONS

A2.2 Limitations And Use Of Service (Cont'd)

A2.2.14 Billed Number Screening

Billed Number Screening will be furnished at the Company's option, and upon agreement by the customer to control instances of fraud associated with billed to third party, and/or collect calls. This service may also be furnished in response to a customer request.

A2.2.15 Reserved For Future Use

A2.2.16 Kentucky Relay Center Restrictions

- The following calls may not be placed through the Kentucky Relay Center:
 - Calls to 700, 976, and 900 numbers
 - 2. Calls to time or weather recorded messages
 - 3. Calls to other informational recordings
 - 4. Station sent paid calls from coin telephones
 - 5. Operator handled conference service and other teleconference calls
 - All calls billed to cards (i.e., credit cards and calling cards) other than those issued by local exchange companies.

A2.3 Establishment And Furnishing Of Service

A2.3.1 Availability Of Facilities

- A. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available, or when the construction of the necessary facilities does not involve excessive costs.
- When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section A5., "Charges Applicable Under Special Conditions," except as otherwise specified.
- The economical operation of the telephone business, for the benefit of the whole body of rate payers and to the business itself may require changes in wire center boundaries. The rates for service furnished to customers affected when such changes take place will be recalculated based on the application of the approved tariff methods of applying charges and the customer will be informed of any increase or decrease in their rates at the time of the change.
- E. Exchange Boundary Administration Procedures
 - **Intracompany Procedures**
 - Beginning on April 8, 1989, the following procedures will be used with respect to establishing intracompany boundaries of exchange areas.
 - Where the boundary line of an area follows along one side of a road, a building which has an entrance to that road at a point where that road is included in that area, is considered to be in that area, regardless of the geographical location of such building.

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